

Privacy Policy – The Sanctuary

Effective Date: 1/1/2018

At *The Sanctuary* (RoatanBeachRentals.com), we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data.

1. Information We Collect

- **Contact information** such as name, email, and phone number provided during booking or subscription.
- **Booking details** such as travel dates, number of guests, and special requests.
- **Communication preferences** (e.g., if you opt in to SMS or email updates).

2. How We Use Your Information

We use your information only to:

- Confirm and manage your booking.
- Send trip updates, check-in details, and important service messages.
- Occasionally share special offers or promotions.
- Comply with legal and tax requirements.

3. SMS & Email Communications

- By providing your phone number or email, you may receive updates from *The Sanctuary*.
- You can **unsubscribe from SMS at any time by replying STOP** or request removal by contacting us directly.
- You can **unsubscribe from emails** by clicking the unsubscribe link at the bottom of our messages.

4. Information Sharing

We do not sell, rent, or trade your personal information. Data is only shared with trusted service providers (e.g., payment processors, booking platforms) as necessary to manage your reservation.

5. Data Security

We take reasonable measures to protect your information against unauthorized access, alteration, or misuse.

6. Your Rights

You may request to access, correct, or delete your personal data at any time by contacting us.

7. Contact Us

If you have questions about this Privacy Policy or your data, please contact:

The Sanctuary

Email: lucileyaney@gmail.com

Phone: 310-455-7551